FLOSS SaaS

Let's make a list of ideal SaaS offerings which can be compelling alternatives to Google Apps/Docs, Microsoft Office 365, Zoho, Basecamp, etc.

Criteria to be on this list

- **Essential**
  - To offer application support
    - Not shared hosting or just firing up a VM with the app
    - They'll ideally fix reported bugs, but at the very least verify them and track for resolution
  - They handle upgrades
  - Possible to migrate to the FLOSS version
    - SaaS version must available for download (so you can move your data if needed)
    - Upfront explanations on how to do this, and any costs involved.
  - Uses an OSI license. It's OK to have additional non-FLOSS editions or services but they are not the target of this list
  - Pay with a credit card or PayPal
  - They are contributors to the FLOSS project
    - So by purchasing their services, you are indirectly helping the project

- **Nice to have**
  - A free trial version (ex.: 30 days)
  - Multiple vendors (so you could move from one to another)
  - Public and predictable pricing (ex.: Monthly fee per user, when applicable)
  - An apparent business model so we can be reassured that it is a sustainable model (Freemium is OK)
  - An open development process (public source repository, open contribution policy, etc.)
  - Browser-based for quick access (if apps need to be installed, they should be cross platform)

The A-list

If a provider is almost there, please add on this list with a note of what they can improve.

- WordPress
- ONLYOFFICE (formerly TeamLab)
• Acquia Gardens (Drupal)
• SugarCRM
• Piwik
• Plausible Analytics
• phpList
• Kaltura
• Wikia A heavily modified version of MediaWiki
• XWiki
• vtiger on demand
• Zimbra (Many providers)
• Zarafa (Many providers)
• Alfresco
• ownCloud
• NextCloud
• VanillaForums.com and VanillaForums.org
• Scrapy http://scrapinghub.com/opensource/
• Xibo
• SourceFabric offers Superdesk, Newscoop, Booktype, Airtime, Live Blog, and Citizen Desk.
• Pressbooks
• Mautic Marketing Automation
• GitLab (but not the Enterprise Edition)
  https://bitwarden.com/
• Sentry
  https://mist.io/
  https://h5p.com/
  https://www.invoiceninja.org/
  https://www.chatwoot.com/
  https://www.mailmanlists.net/en/pricing

Almost there

• BigBlueButton (can't register & pay online)
• Docverter "We're not quite ready for people to sign up yet. "
• Kolab
  • With Class A terms of service
  • http://kolab.org/blog/grote/2014/03/26/how-kolab-using-open-standards-interoperability
  • https://kolab.org/blog/greve/2013/08/09/mykolab.com-building-open-source-cloud-service-was-missing
  • Concern: A subscription is necessary to get updates
  • https://penpot.app/#project Still in Beta, no pricing

Developer tools

Not same class of web apps as above, but nonetheless very interesting

• GlitchTip
• https://sourcehut.org/pricing/
The ex-list

- Socialtext
  - Unfortunately, the Open Source release of Socialtext is no longer supported.
- MindTouch
  - Now SaaS only
- TWiki
  - Can't register via credit card
- StatusNet
  - [http://status.net/2012/12/18/upcoming-changes-in-the-status-net-service](http://status.net/2012/12/18/upcoming-changes-in-the-status-net-service)

Excluded and why

- [http://otalk.org/](http://otalk.org/) [https://www.openhub.net/p/otalk](https://www.openhub.net/p/otalk) [https://talky.io/](https://talky.io/)
  - Concern: The only pieces we are not open-sourcing are the UI, glue code, and operationalized infrastructure—but that's it!
    - These are very important parts, and I don't think this is the best approach.
- Odoo (formerly known as OpenERP)
  - Concern explained here:
    - [http://wikisuite.org/WikiSuite-vs-Odoo#About_upgrades_data_confidentiality_and_a_fundamental_difference_of_philosophy](http://wikisuite.org/WikiSuite-vs-Odoo#About_upgrades_data_confidentiality_and_a_fundamental_difference_of_philosophy)

Related:

- [http://libreprojects.net/](http://libreprojects.net/) A great list!
- Hosting company
- [http://suite.tiki.org/Tiki+Suite+SaaS](http://suite.tiki.org/Tiki+Suite+SaaS)
- [https://opensource.com/article/18/5/open-source-saas-y-world](https://opensource.com/article/18/5/open-source-saas-y-world)

alias

- FOSS SaaS
- SaaS FLOSS
- OpenSaaS