Tiki Software and Community Dashboard

This is a project of the Analytics Team

What

- Set up a series of metrics and dashboard to monitor the overall health of Tiki the software (the code) and the community (people & projects).

Why

- Provide this information to Teams (with appropriate relevant suggested course of action if relevant)

How

- Dogfooding the Metrics Dashboard
- Monitoring external sources like those at Stats
- Use software like what we have at http://stats.tiki.org
- Each Role should have at least one metric

When

- As soon as we have enough people to make this happen

What are the types of questions we want answered?

- How is our install base progressing?
  - Why are people using/staying with Tiki?
  - Why are people leaving Tiki?
    - 1-click installers have some data on this
- How is the traffic evolving at *.tiki.org?
- How is the code base progressing vs number of features?
  - Compare evolution of number prefs vs Source Lines of Code vs number of active developers)
- How is our Uptime evolving?
- How is user satisfaction progressing?
  - Stats from Tiki Connect
  - From ratings "was this page helpful?" so we may prioritize
- How is tiki.org performance evolving? (with user satisfaction) See: Performance Team
- How is our IRC traffic evolving?
  - https://www.ohloh.net/p/superseriousstats
How is our bug / issues situation evolving?

- Number of bugs reported
- Average time to getting fixed

Related projects

- Connect

Related links

- https://www.ohloh.net/tags/irc/stats
- SWOT
- Feature requests for Tiki Dashboard feature
- Documentation about Tiki "Metrics Dashboard" feature
- http://bitergia.com/
- http://wikitech.wikimedia.org/view/Pentaho
- http://wiki.meego.com/Metrics/Dashboard
- http://www.webdetails.pt/ctools.html