

Consulting Ecosystem Team

The [Consulting Ecosystem Team](#) is all about fostering healthy growth of the network of companies that conduct business using/around Tiki, which includes increasing the number of full-time Tiki consultants and making it easier for potential Tiki users to find the right consultants / service providers in the Tiki community to meet their needs.

Review

- [Review approve consultants that requested to be listed](#)
- Contact personally every consultant listed on [Consultants](#) to review listing and to invite to Consulting team.
- Remove listings that have no indication of their Tiki services or that don't have the expertise to help customers.

Ongoing tasks


- Make sure [Consultants](#) list is up to date and useful.
 - Check that the sites are up and relevant (a [Link Checker](#) would be nice)
- Maintain info.tiki.org with help from the [Communications Team](#)
 - Make sure they are [Enterprise](#)-friendly
- Participate to [branding.tiki.org](#) to help make sure branding is helpful to consultants
- [Featured Sites](#)
 - Make sure consultants are adding their projects
 - Make sure they are still using Tiki. If not, move to the File Gallery "Featured Tikis > OLD"
- WikiMatrix: Make sure listings, URLs, e-mails are OK and encourage consultants to order a premium listing: Just go to the "update your consultant listing" (at the bottom of the consultants list). Then follow the link to "Order a Premium Listing" at the "Premium Listing" section. Or just use these URLs: <http://www.wikimatrix.org/credit.php> <http://www.wikimatrix.org/corder.php>

Release responsibilities

None identified at the moment

Projects

- Develop a strategy/policy for 3rd party consulting sites
 - Should we monitor offers like "Indeed Daily Job Alert" and forward to a list
 - Lists of sites
 - <http://www.guru.com/>
 - <http://www.wikimatrix.org/consultants/Tiki+Wiki+CMS+Groupware/>
 - <http://www.elance.com/>
- Set-up a Case studies and White Papers section
 - City of Ottawa (Pascal/Nelson?)
 - <http://www.citadelrock.com/www/Case+Studies>
 - <https://www.liferay.com/products/liferay-portal/stories>
- Help with [Tiki website revamp](#)
- Some people want to be contacted by a salesperson. Perhaps there could be an additional field on <http://info.tiki.org/Contact+Us> "I would like a Tiki Consultant to contact me to discuss my needs"
 - Or perhaps develop a common form (a tracker) on info.tiki.org so potential customers can reach all consultants in one operation.
- Better information on what types of consulting services are out there (ex.: feature dev vs configuration vs theme integration)

- Sell banner ads on info.tiki.org, which will be great dogfood and the [Fundraising Team](#) will be happy too! 
- Setup a way to reach all consultants (ex.: vote for Tiki operations)
- Determine a priority list of apps we should try to import from (ex.: phpBB, Twiki, etc.)

Long term

- [Live Support Service](#)
- Have a "rating" system implemented.
 - Either "force" consultants to identify themselves as: Junior, intermediate or senior.
 - Therefore, have that tracker allowing clients to "rate" a consultant. Like a "Up or Down" button like this:

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Metrics

Number of consultants listed

- <http://www.wikimatrix.org/statistic/Consultants>
- <http://info.tiki.org/Consultants>

Team Consulting

- [Calport](#)
- [Geoff Brickell](#)
- [Jonny Bradley](#)
- [Jean-Marc Libs](#)
- [Manasse Ngudia](#)
- [Rick Sapir / Tiki for Smarties](#)
- [Torsten Fabricius](#)

alias

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