

LiveSupportDev

Status/RoadMap

The current, as of 30 June 2004, Live Support system in Tiki works well. But there are various loose ends that requires finishing and a tidyup for it to work perfectly.

TikiTeam

[Damian](#)

Terence

Demo

If you want to see this in action. Contact [Damian](#), its in use on his support site.

Trackers

Competition and standards

CVS Doc section

Work be carried out on BRANCH-1-9

30 June 04: [damian](#):

- Removed a tra in the JS file
- Improved the chat request form

31 June 04: [damian](#):

- Transcripts

Todo:

- improve the operator console "new chat request" notifications
- delete
- print style
- email to the user at end of conversation

Ideas:

Discussion/participation

There are a few quirks in this, particularly browser related and a problem with sending the users name. I now have a use for this myself, so am going to spend some time getting it useable.