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Hi there...

I'm the product manager for Digital Mail Ltd, we run dmclub.net

I'm wondering if we should do something like this for our members, maybe to help them with support, and tips on how to get the best out of our services.

Obviously we need to be careful not to cause offence, if we were to use this commercially (advice most welcome).

It seems quite a steep learning curve, I think that most of our customers would find this quite challenging.

Mind you, if we could do some education programs, they might become quite become quite keen