About RFEs

Bugs and Request For Enhancements (RFEs) are the two primary ways the Tikiwiki Development community gets new tasks. The public and team members are encourgaged to submit Bugs and RFEs as often as neccessary, so that the team can build the best quality and most feature-rich product.

The Tikiwiki Development Team makes extensive use of SourceForge's "Tracker" system to maintain bugs and RFEs. Because we have a lot of activity, these trackers can quickly get very big, very quickly, and become a nightmare to manage. As such, we've imposed a bit of self-organization on the tracker entries, namely with Groups and Categories.

- **RFE sourceforge page**
  http://sourceforge.net/tracker/?group_id=64258&atid=506849

Filling out a Proper Bug Report or New RFE

Please Remember: The more information you log on a Bug or Feature Request, the faster it will get attention and the quicker it will run through the development and release process!

Do see if your item has already been reported / requested, and add your comments onto that one.
Do set the proper Group and Category for your item.
Don't give something a Group or Category if you aren't sure - set them to "Unknown" instead.
Do log in to SourceForge **before** you add or update an item - so we know who you are and can contact you if needed.
Do give all information you can, what you were doing when it broke, screen shots, detailed information about your new feature idea.

Groups and Categories Explained

The Tikiwiki Team uses tracker Groups and Categories extensively to properly sort and query Bugs and RFEs. Having the proper groups and categories is critical to make sure your item is seen by the right person and gives it a better chance to be fixed or added. Don't worry - we constantly groom the trackers to make sure that entries have the proper values, so if you don't know, please set them to "Unknown".

RFEs: Groups

RFE Groups represent the "type" of Feature Request:

Group	Description
Compost	a partially good idea, but not something that is directly applicable. "Compost" items should be closed, with a nice note and then routinely gone back through to gain good ideas. The analogy is that like organic compost you take "dead" ideas and use them to make other ideas grow
Documentation	Documentation ideas
Feature Enhancement	Enhancing a currently existing feature - adding something to it, tweaking it, etc.
Installation	Request for a change to installation
Need More Information	Something to use to send back to the person who asked for it, to get more information from them. Perhaps if they dont get back in a few weeks, these should probably be closed, or composted
New Feature	Brand new, top level feature. (I want Tiki to have a text to speech component so I can download MP3's of CMS articles or I want Tiki to butter my bread each morning)
Refactor Code	If a developer has ideas on how to refactor portions of the codebase to make it perform better / be more clear / be cleaner / be prettier, etc.
Unknown	The fall back group when all else fails.

RFEs: Categories

RFE Categories represent the feature "area" that the request is about:

Category	Description
Administration	Administration modules / reports
Themes and User Experience	The themes and any usage flows / user experience type of requests
Unknown	Anything that doesn't fit into one of the other categories

Note: RFE categories are not complete. We'll be adding more of them as we go through and process the RFE's that we do have, or that people suggest. If you have other RFE Category suggestions, please share them on the tiki-devel list.