Review

- Review approve consultants that requested to be listed
- Contact personally every consultant listed on Consultants to review listing and to invite to Consulting team.
- Remove listings that have no indication of their Tiki services or that don't have the expertise to help customers.
Ongoing tasks

• Make sure **Consultants** list is up to date and useful.
  • Check that the sites are up and relevant (a **Link Checker** would be nice)
• Maintain info.tiki.org with help from the **Communications Team**
  • Make sure they are **Enterprise**-friendly
• Participate to **branding.tiki.org** to help make sure branding is helpful to consultants
• **Featured Sites**
  • Make sure consultants are adding their projects
  • Make sure they are still using Tiki. If not, move to the File Gallery "Featured Tikis > OLD"
• **WikiMatrix**: Make sure listings, URLs, e-mails are OK and encourage consultants to order a premium listing: Just go to the "update your consultant listing" (at the bottom of the consultants list). Then follow the link to "Order a Premium Listing" at the "Premium Listing" section. Or just use these URLs:
Release responsibilities

None identified at the moment
Projects

• Develop a strategy/policy for 3rd party consulting sites
  • Should we monitor offers like "Indeed Daily Job Alert" and forward to a list
  • Lists of sites
    ◦ http://www.guru.com/
    ◦ http://www.wikimatrix.org/consultants/Tiki+Wiki+CMS+Groupware/
    ◦ http://www.elance.com/

• Set-up a Case studies and White Papers section
  • City of Ottawa (Pascal/Nelson?)
    ◦ http://www.citadelrock.com/www/Case+Studies

• Help with Tiki website revamp

• Some people want to be contacted by a salesperson. Perhaps there could be an additional field on http://info.tiki.org/Contact+Us "I would like a Tiki Consultant to contact me to discuss my needs"
  • Or perhaps develop a common form (a tracker) on info.tiki.org so potential customers can reach all consultants in one operation.

• Better information on what types of consulting services are out there (ex.: feature dev vs configuration vs theme integration)
• Sell banner ads on info.tiki.org, which will be great dogfood and the Fundraising Team will be happy too! □
• Setup a way to reach all consultants (ex.: vote for Tiki operations)
• Determine a priority list of apps we should try to import from (ex.: phpBB, Twiki, etc.)
Long term

- Live Support Service
- Have a "rating" system implemented.
  - Either "force" consultants to identify themselves as: Junior, intermediate or senior.
  - Therefore, have that tracker allowing clients to "rate" a consultant. Like a "Up or Down" button like this:
No image specified. One of the following parameters must be set: fileId, randomGalleryId, fgalId, attId, id, or src.
Metrics
Number of consultants listed

- http://www.wikimatrix.org/statistic/Consultants
- http://info.tiki.org/Consultants
Team Consulting

• Calport
• Geoff Brickell
• Jonny Bradley
• Jean-Marc Libs
• Manasse Ngudia
• Rick Sapir / Tiki for Smarties
• Torsten Fabricius 😊

alias

Consulting Team
Consulting Ecosystem